



Aviapartner's teams ready to welcome the 3 million Passengers expected at Brussels airport as well as in Liège, Ostend and Antwerp

Brussels, 28 June 2021 - Aviapartner has gone out of its way to lay on an optimal service for the 3 million Passengers expected this summer at the 4 Belgian airports served by Aviapartner. From check-in to boarding, the operator provides travellers with all the services that are indispensable for a smooth journey, with due consideration for the health requirements in force.

"After many months of very low activity, Aviapartner's teams can finally get back to work serving the needs of Passengers, and they couldn't be happier. Access to the aircraft is not fully back to normal, but the highly motivated and enthusiastic staff are trained to respond to the new working conditions adapted to the health restrictions still in place. Aviapartner's staff are highly qualified, well trained, multilingual and Passengers can rely on them. At each airport, our objective will always be to provide a high-quality service to all", says Laurent Levaux, Aviapartner Chairman.

Essential passenger services provided for the airlines

Aviapartner is the main operator when it comes to organising and serving passengers at airports and on board aircraft. In Brussels, Liège, Ostend and Antwerp, Aviapartner provides passenger assistance services: ticketing, check-in, boarding, boarding assistance, management of boarding bridges and assistance for unaccompanied minors or people with reduced mobility, etc. Aviapartner also manages all operations around the aircraft on the tarmac, including technical assistance and de-icing of aircraft on the ground.

Tighter controls and preventive measures

After long months of disruption to Passenger activities, it is crucial to ensure that Belgian residents can reach their holiday destinations and reunite with their families in the best possible conditions. Especially as the pandemic implies many additional obligations for travellers. Tighter controls (PCR tests, country-specific documentation, vaccinations, etc.) are compulsory at check-in but also as Passengers make their way through the airport while keeping to the distancing rules. Aviapartner is also in charge of cleaning the aircraft and this has been reinforced to prevent all risks.



Tips for a smooth departure

With the pandemic, check-in at the counter has become compulsory for most airlines. Passengers are therefore strongly recommended to arrive earlier as the queues can be long.

We also remind travellers to bring all the documents required by their destination country, without which they will be refused access to the plane. To find out about all the formalities before departure, please consult the website of FPS Foreign Affairs: <https://diplomatie.belgium.be/fr>. Aviapartner and the entire airport community are looking forward to seeing the planes in the sky again and to making dreams of travel and discovery possible.

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About Aviapartner

Founded in 1949, Aviapartner is the largest provider of airport handling services for passenger aircraft in the European Union. With a presence in 40 airports in Belgium, France, Spain, Germany, Italy and the Netherlands, the Belgian group employs nearly 10,000 people to serve the needs of more than 100 million passengers a year. It offers a wide range of services to over 400 passenger and cargo airlines. Aviapartner holds numerous quality certifications and awards from its airline customers.

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